

Important Safety Notice and Recall of the Amprobe TIC 300HV and TIC 300CC AC Voltage Detectors with Serial Numbers Between 1071 0001 and 1118 9999

We have just been made aware of a product safety recall of the Amprobe TIC 300HV and TIC 300CC voltage detectors that have a specific serial No. range on units manufactured between 9/11/09 and 10/27/09.

These are the noncontact proximity testers used by some technicians to check for the absence of voltage. If you own one of these units IMMEDIATELY CHECK THE SERIAL NUMBER TO MAKE SURE IT IS NOT AN AFFECTED UNIT. Information on the safety recall and course of action is listed below.

Web link: <http://www.amprobe.com/ticrecall/>

*** RECALL INFO ***

Important Safety Notice and Recall of the Amprobe TIC 300HV and TIC 300CC AC Voltage Detectors with Serial Numbers Between 1071 0001 and 1118 9999

November, 2009

Dear Amprobe Customer,

Amprobe is voluntarily recalling: **TIC 300HV and TIC 300CC AC Voltage Detectors** also called "TIC Tracers" that were manufactured between September 11, 2009 and October 27, 2009 with serial numbers between 1071 0001 and 1118 9999

STOP USING THESE PRODUCTS IMMEDIATELY!!!

The meters can fail to give an appropriate voltage reading, resulting in the operator believing the electrical power is off, which can pose a risk of shock, electrocution, or thermal burn hazard.

All other TIC Tracer products are safe to use and are not being recalled.

Description of the Problem:

Through quality assurance tests, we have discovered a potential short circuit connection on the circuit board. This may lead to inaccurate voltage readings including a low or no voltage reading on a circuit energized with a hazardous voltage.

We have remedied the problem. Replacement products are currently shipping and affected testers can be quickly replaced.

Requested Actions:

1. Stop using your TIC 300HV and/or TIC 300CC AC Voltage Detectors that have **serial numbers between 1071 0001 and 1118 9999**
2. A postage-paid return mailer for returning your product and a return tracking number can be requested through the worldwide web (use the **Continue** button below) -OR- by calling 877-334-5953
3. As soon as we receive your recalled product we will mail you the replacement product with no cost to you.

We recognize that recalls inconvenience our customers and we are committed to providing you with an alternate product with minimal disruption for you.

Sincerely,
Jarek Bras
Amprobe Business Unit Manager