

## **Return Policy**

NETA strives to offer the highest quality products and best customer service possible. If you are unsatisfied with your purchase, simply return the publication to NETA along with a copy of the receipt and invoice within 21 days of purchase. Please also provide a brief explanation for your return. Damaged merchandise will be replaced upon request.

Send returns to:

NETA  
Return Department  
3050 Old Centre Ave., Suite 102  
Portage, MI 49024

NETA is not responsible for lost returns. Returns will be refunded in the form of the original payment method. Shipping charges are nonrefundable. Sorry, but CD-ROMs and electronic downloads are nonrefundable.

Please allow 21 business days for returns to be processed.

Questions? Please call our customer service department at 269.488.6382 or 888.300.NETA (6382)

We appreciate your order and look forward to serving you again soon.